March 4, 2014

University of Toronto
Citizen Lab, Munk School of Global Studies
315 Bloor Street West
Toronto, ON, M5S 1A3

Attention: Mr. Christopher Parsons

Dear Mr. Parsons,

We are in receipt of your letter dated January 20, 2014 requesting information on how, when, and why MTS Inc. and Allstream Inc. (collectively, MTS Allstream) disclose information to government agencies.

The type of information you have requested is governed by law and treated as confidential by MTS Allstream. You should note that MTS Allstream takes the privacy of its customers’ information very seriously. MTS Allstream is also committed to informing its customers about its privacy practices. MTS Allstream does not release customer information unless permitted or required by law, such as a valid law enforcement demand or an appropriate request in an emergency involving the danger of death or serious physical injury. For additional information about MTS Allstream’s privacy practices, please see the comprehensive MTS Privacy Code located at http://www.mts.ca/mts/about+mts+allstream/privacy+and+legal/privacy and the comprehensive Allstream Privacy Code located at http://www.allstream.com/privacy/.

Sincerely,

Paul Beauregard
Chief Corporate and Strategy Officer & Corporate Secretary