



*Paul Beauregard*  
Chief Corporate & Strategy Officer and Corporate Secretary  
Manitoba Telecom Services Inc.  
MTS Allstream

March 4, 2014

University of Toronto  
Citizen Lab, Munk School of Global Studies  
315 Bloor Street West  
Toronto, ON, M5S 1A3

**Via E-mail**

**Attention: Mr. Christopher Parsons**

Dear Mr. Parsons,

We are in receipt of your letter dated January 20, 2014 requesting information on how, when, and why MTS Inc. and Allstream Inc. (collectively, MTS Allstream) disclose information to government agencies.

The type of information you have requested is governed by law and treated as confidential by MTS Allstream. You should note that MTS Allstream takes the privacy of its customers' information very seriously. MTS Allstream is also committed to informing its customers about its privacy practices. MTS Allstream does not release customer information unless permitted or required by law, such as a valid law enforcement demand or an appropriate request in an emergency involving the danger of death or serious physical injury. For additional information about MTS Allstream's privacy practices, please see the comprehensive MTS Privacy Code located at <http://www.mts.ca/mts/about+mts+allstream/privacy+and+legal/privacy> and the comprehensive Allstream Privacy Code located at <http://www.allstream.com/privacy/>.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Paul', written over the word 'Sincerely,'.

Paul Beauregard  
Chief Corporate and Strategy Officer & Corporate Secretary