Subject: RE: Questions Concerning Disclosure of Telecommunications Information to Government Authorities

From: Privacy Officer - To: Christopher Parsons - Date: March 3, 2014 at 11:53 AM

Mr. Parsons,

Mr. Parsons,

Consistent with our obligations under the *Personal Information Protection and Electronic Documents Act*, Eastlink does not disclose any information to government agencies except pursuant to a warrant or other order that legally compels us to disclose the information, or in very exceptional emergency circumstances as also permitted under PIPEDA.

Kim

Eastlink Privacy

----Original Message----

From: Christopher Parsons [mailto:christopher@christopher-parsons.com]

Sent: January 20, 2014 10:47 PM

To: Privacy Officer

Subject: Questions Concerning Disclosure of Telecommunications Information to Government Authorities

Dear Privacy Officer,

My name is Christopher Parsons, and I'm Postdoctoral Fellow in the Citizen Lab, Munk School of Global Affairs at the University of Toronto. Earlier today I mailed a letter to your company that contains a series of questions concerning how, when, under what conditions, and how often your company discloses telecommunications information to government authorities. The letter is signed by leading academics and civil rights organizations from across Canada, all of whom have interests and expertise in government access to telecommunications data.

I wanted to both notify you that the physical letter had been sent and to also provide you with a digital copy of the letter to facilitate your own internal discussions about the questions that we ask. If you have any questions, or would like to otherwise contact me about the questions contained in the letter, please feel free to contact me at Christopher@Christopher-Parsons.com.

Best Regards,
Christopher Parsons

Christopher Parsons Postdoctoral Fellow Citizen Lab, Munk School of Global Affairs http://www.christopher-parsons.com