

17 September 2018

NSO Statement:

NSO Group develops products that are licensed only to legitimate government agencies for the sole purpose of investigating and preventing crime and terror. The company works in full compliance with all applicable laws, including export control laws.

Our products have saved the lives of thousands of people, prevented suicide terror attacks, helped convict drug cartel lords, facilitated complex crime investigations, and returned kidnapped children to their parents. These are just a few examples of the critical security support our systems have provided worldwide.

There are multiple problems with Citizen Lab's latest report. Most significantly, the list of countries in which NSO is alleged to operate is simply inaccurate. NSO does not operate in many of the countries listed. The product is only licensed to operate in countries approved under our Business Ethics Framework and the product will not operate outside of approved countries.

NSO's Business Ethics Committee, which includes outside experts from various disciplines, including law and foreign relations, reviews and approves each transaction and is authorized to reject agreements or cancel existing agreements where there is a case of improper use.

It is our policy to investigate any allegations of misuse. In keeping with this policy, NSO has several times requested a meeting with Citizen Lab so we could present our position and provide additional details on our product. As in the past, Citizen Lab has not responded to our request to meet about this report and published a misleading report. If Citizen Lab is dedicated to putting "learning into action" and using fact-based research, we would expect they would want to meet with us.

In the meantime, we will continue in our work to assist intelligence and law enforcement agencies in their war against terror and crime.

We are proud of our products and our employees, whose work makes the world a safer place.