

From: David Gee



DG

You don't often get email from [REDACTED]

Ronald:

It is impossible to respond to a report that is about us when Cellebrite was denied the opportunity to review it prior to publication.

Cellebrite technology is provided exclusively under license and for legally authorized uses, there are no exceptions.

Cellebrite stopped all sales and services to the Russian Federation in March 2021, terminating existing licenses, and immediately began unwinding all legal contracts.

Any use of legacy Cellebrite hardware in Russia after March 2021 is entirely unauthorized. The Cellebrite hardware previously sold, prior to March 2021, would now be incompatible with modern devices and would operate without our technical support, our consent or any legal sanction from Cellebrite. Rapid technology advances render legacy digital forensic hardware and software ineffective within a short period of time. Russia remains permanently on our restricted-customer list.

As you know from your last few inquiries to Cellebrite in 2026, we do not transact with countries sanctioned by the U.S., EU, U.K. or Israeli governments or that are on the Financial Action Task Force (FATF) blacklist.

Cellebrite provides digital investigative solutions to thousands of public safety, defense, intelligence, law enforcement and business partners across democratic nations, supporting nearly 3 million legally sanctioned investigations annually and helping make the world safer.

Our mission is the protection of communities, nations and businesses. The use of our technology to target journalists, activists or political opposition is a direct violation of that mission; we categorically reject any alleged misuse and actively work to prevent it from happening.

We have questions for The Citizen Lab and would appreciate a timely response:

- Given that we discontinued operating in Russia over five years ago and our legacy technology there is ineffective today, what motivated this investigation five years after Cellebrite exited Russia?
- Cellebrite's largest competitor, Magnet Forensics, which sells similar digital forensics products globally, does not appear anywhere as a target of investigation by your organization. Magnet is incorporated and headquartered in Canada, as is The Citizen Lab. Does The Citizen Lab have a geographic/cultural bias given that Cellebrite is an Israeli-founded company?
- The Citizen Lab's website states, "Its core mission is to investigate and expose

digital threats—such as targeted surveillance, commercial spyware and censorship-that undermine democracy, human rights and global security.” Cellebrite technology is not designed to support surveillance, commercial spyware or censorship. Our research shows the companies The Citizen Lab investigates appear to be predominantly in Israel. Our technology is deployed in forensic environments after an event has occurred — on devices that have been lawfully seized — to support legally sanctioned investigations. Why does The Citizen Lab continue to incorrectly categorize Cellebrite?

Cordially,

David

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 Cellebrite Protecting Communities, Nations and Businesses.	   

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