



Response – Citizen Lab Report Inquiry

1 message

Bob Hegwood [REDACTED]

Mon, Apr 27, 2026 at 8:02 PM

To: Ronald Deibert [REDACTED]

Cc: [REDACTED]

Thank you for your inquiry.

Tango Networks takes security, compliance, and the integrity of telecommunications networks very seriously.

Tango Networks is aware of the report published by Citizen Lab and is reviewing the findings. The report references potential misuse of standard network-to-network signaling (SS7/Diameter), including activity described as occurring in 2024, within the broader global telecom ecosystem, which is a known industry-wide challenge and not unique to any single operator.

As a regulated telecommunications provider, including under the oversight of Ofcom in the United Kingdom, Tango Networks operates within a complex global signaling environment. It is well understood across the industry that signaling protocols such as SS7 and Diameter can be subject to misuse by third parties where access is obtained through interconnected networks.

Tango Networks works closely with operators, regulators, and industry bodies to follow established best practices, including monitoring, abuse detection, and escalation processes designed to identify and mitigate potential misuse of telecom infrastructure.

Consistent with regulatory and data protection obligations, Tango Networks is unable to comment on specific customers, partners, or network activity. Tango Networks will, however, review the matters referenced in coordination with relevant partners to assess any potential misuse, and will continue its ongoing dialogue with regulators as part of its standard compliance framework.

Tango Networks
Telecom and Regulatory Affairs

From: 'Ronald Deibert' via info [REDACTED]

Sent: Friday, April 17, 2026 5:09 PM

To: [REDACTED]

Cc: [REDACTED]

Subject: Questions Citizen Lab report

To whom it may concern

Please find enclosed questions about an upcoming Citizen Lab Report. We would appreciate your response no later than April 22nd at 12:00 pm ET.

Regards

Ronald Deibert, O.C., O.Ont
Director, the Citizen Lab, Professor, Political Science
Munk School of Global Affairs & Public Policy

4/28/26, 9:51 AM

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University of Toronto

<https://citizenlab.ca/>

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