



Citizen Lab Right of Reply

product volasim

Mon, Oct 12, 2026 at 11:10 AM

To:

Cc:

To the Citizen Lab Research Team,

We acknowledge receipt of your correspondence dated October 8, 2026, concerning Volasim Ltd. and its alleged connections to the activities described in your research.

Volasim is a Cyprus-based company engaged in the development and operation of mobile applications, games, and digital products, including the products referenced in your letter. These products are publicly available through established application stores.

Like many businesses operating in the digital sector, Volasim engages external advertising providers to promote its products. Discover-Tech was one such provider, delivering conventional digital advertising and marketing services. Volasim's products were promoted through widely used advertising platforms, including Google Ads, Meta Ads, various demand-side platforms (DSPs), and other established digital advertising channels, using technologies and practices common throughout the advertising industry.

The domains, advertising campaigns, and technical references identified in your letter relate to these ordinary commercial advertising activities. The relevant subdomains were used in connection with advertising services provided by Discover-Tech, utilizing its advertising technology and campaign management systems.

Volasim has no involvement whatsoever in the spyware-related activities alleged in your letter. It has never commissioned, authorized, participated in, or knowingly facilitated any such activity.

Your letter appears to draw a connection between Volasim and these serious allegations based on circumstances that are readily explained by a legitimate advertising relationship. The fact that a company's products were advertised through a third-party provider, or that its products and domains appear in that provider's advertising systems, provides no basis for attributing unrelated conduct to that company.

The references to Akedo and MyIPInfo similarly concern legitimate digital products developed by Volasim and do not support any suggestion of involvement in the alleged activities.

Volasim's products are available for public examination, and the company is also prepared to make relevant source code available for independent technical review, subject to an appropriate non-disclosure agreement.

Volasim strongly rejects any attempt to associate its business or products with the alleged conduct merely by virtue of its commercial relationship with Discover-Tech.

Volasim should not be identified, directly or by implication, as a participant in, or facilitator of, the alleged spyware operations.

We expect your forthcoming report to maintain a clear distinction between established commercial relationships and allegations of wrongdoing, and to refrain from presenting ordinary advertising activities as evidence of participation in conduct entirely unrelated to Volasim.

Any inaccurate or misleading association of Volasim with the alleged activities would be unjustified and potentially damaging to its business and reputation.

Volasim trusts that these clarifications will be accurately reflected in any publication referring to the company. The company expressly reserves its rights in respect of any false or misleading statements concerning its business or activities.

Regards,

Volasim Ltd.

From: Ronald Deibert



Date: 8 October 2026 at 18:30:11 GMT+3

Subject: Citizen Lab Right of Reply

[Quoted text hidden]

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